

A detailed map of London, specifically the areas around Whitehall, Westminster, Lambeth, and Southwark. The map is overlaid with a white border and large white text. The text reads "Adopt a Street: working together for our neighbourhood". The map shows various streets, landmarks like the River Thames, and labels for different areas such as Whitehall, Westminster, Lambeth, and Southwark. The text is centered over the map, with a horizontal line underlining the word "neighbourhood".

Adopt a Street:
working together for our
neighbourhood

The idea

Adopt a Street

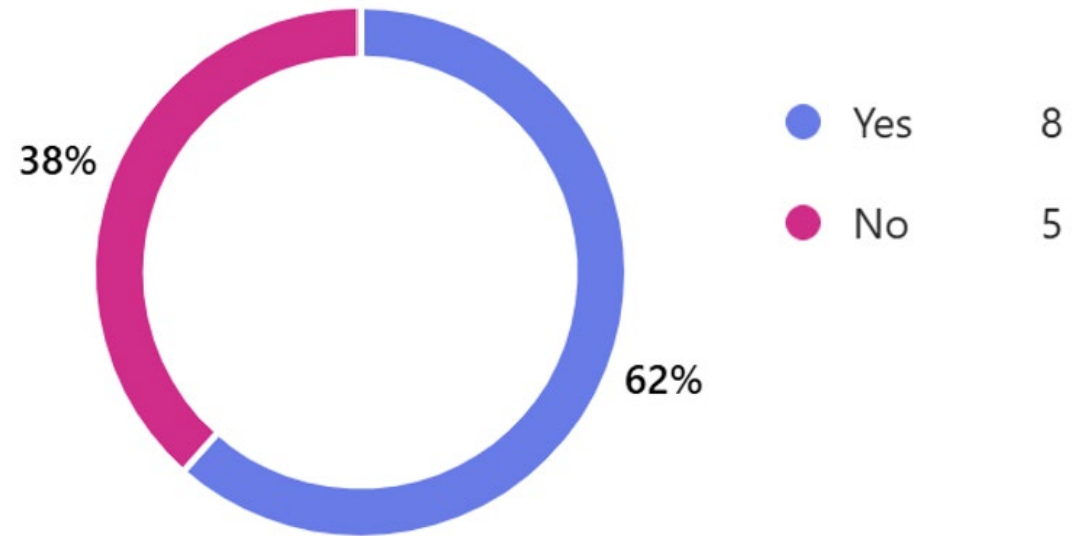
- A simple community programme where local residents, businesses, schools and community groups volunteer to take a special interest in a street or part of a street.
- This might include:
 - Reporting problems
 - Organising occasional litter picks
 - Looking after planting
 - Noticing issues before they become bigger problems

It is about stewardship, not ownership.

Pavement Survey Pilot Results

- Pilot survey undertaken with SoWN steering group during June 2026, We received 15 survey results.
- 47% have never formally reported issues
- 62% willing to adopt a street
- 40% willing to go out of their way to collect data

Would you be willing to adopt a street?



Streets named:
Roupell Street Area
Sandell St/ Cornwall Rd
Duchy Street
Baylis Road
Lambeth Palace Road
King Edward Walk
Westminster Bridge Road
Coral Street
Chicheley St
Emma Cons Gardens

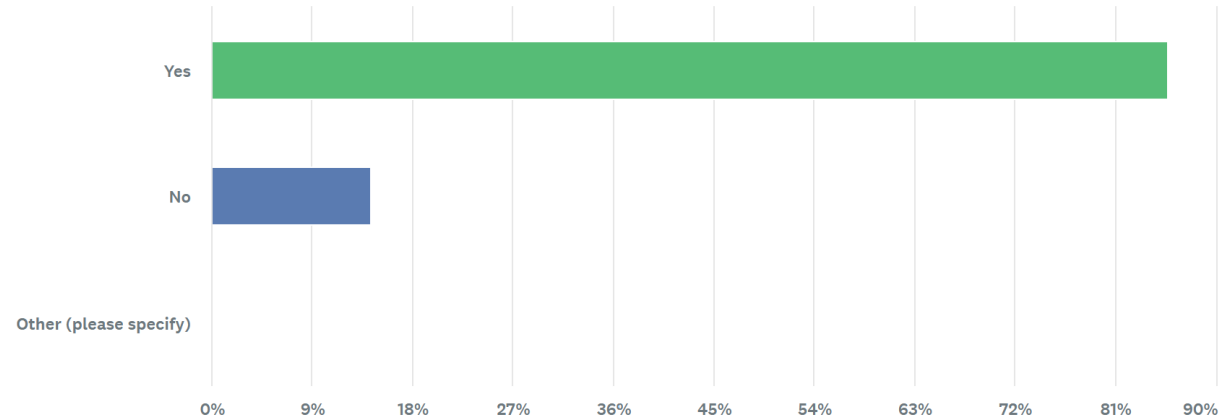
To note, this is an extract.
Full results are available to view

Pavement Survey Newsletter Results

The pavement survey was featured in the Sown Newsletter, July 2026, with closing date of 18th August 26, we received 8 survey results.

- 50% have never formally reported issues
- 85% willing to adopt a street
- 62.5% willing to go out of their way to collect data

Would you be willing to adopt a street?



Answer Choices ↓

Percentage ↓

Responses ↓

Yes

85.71%

6

...

No

14.29%

1

...

Streets named:

Secker Street
King Edward Walk/
Morley Street
Lower Marsh
Spine Route
Duchy Street/ Stamford
Street
Webber Street

To note, this is an extract.
Full results are available to view

Who looks after our streets?



Council responsibilities

- Highways and roads
- Street cleaning
- Roads and pavements
- Public realm maintenance
- Trees maintenance
- Street lighting
- Public bins
- Enforcement of fly-tipping and environmental offences

The Role of the BIDs

WeAreWaterloo works with businesses, residents and partners to improve the Waterloo neighbourhood. Activities include:

- Additional street cleaning
- Greening projects
- Community events
- Supporting local businesses
- Public realm improvements
- Safer and more welcoming streets

They often help coordinate partners but do not own most of the streets themselves.

South Bank BID brings together businesses across the South Bank. Activities include:

- Public realm improvements
- Visitor welcome initiatives
- Events and cultural activity
- Environmental projects
- Business engagement

Like WeAreWaterloo, it helps improve places through partnership rather than direct ownership.

What does adopting a street mean?

An adopted street could have one volunteer, a family, a resident association, a business, a school or a community group.

Volunteers could: report litter, graffiti and maintenance issues, help organise occasional clean-up days, water planters during dry periods, encourage biodiversity planting, identify opportunities for improvement.

Volunteers would not be expected to: replace council services, carry out maintenance work, deal with anti-social behaviour directly, take responsibility for health and safety risks, fund improvements themselves, become responsible for the street's condition.

The programme is about partnership and civic pride.

How to report a problem?

Lambeth Council

1. FixMyStreet reporting portal

<https://www.fixmystreet.com/>

2. MyLambeth account

Reports can be submitted through a MyLambeth account.

3. Telephone

020 7926 9000

4. TfL roads

If the pavement issue is on a TfL-managed red route, reports submitted via Lambeth's form are routed to the appropriate authority, or you can contact TfL directly on 0845 305 1234

More information on the website:

<https://www.lambeth.gov.uk/streets-roads-transport/streets-roads/report-highway-issue>

Southwark Council

1. FixMyStreet reporting portal

<https://www.fixmystreet.com/>

2. Southwark highway defect form

Southwark provides a dedicated online form for potholes, uneven pavements, broken manhole covers and similar street defects.

<https://report.southwark.gov.uk/>

3. Telephone

For general reporting, or urgent issues: 020 7525 2000

For an immediate danger, such as a missing manhole cover or fallen tree, Southwark asks residents to call rather than use the online form.

4. Email

Highway defects can also be reported by email:

Highways@southwark.gov.uk

More information on the website: <https://report.southwark.gov.uk/>

Pavements already adopted

Giles Goddard	Secker Street
LERA	Lambeth Estate
Hugh Player	Sandell St; and Cornwall Road.
Jenny O'Neill	Duchy St and further away as necessary i.e. Baylis Road and Lambeth Palace Road
Bushra Iqbal	King Edward Walk
David Clarson	Westminster Bridge Road
Vanessa Forbes	Coral Street
Max Weiner	Chicheley street
Paul Cons	Emma Cons Gardens
Cait Saunders	Coin Street
Richard Wollard	Pearman Street
Vicky Woollard	Fraizer Street
Marie Dove	Aquinas Street

Before:

Reported 01/10



Secker Street Pilot - Actions taken

- Issue Identified
- Issue reported to local authority
- Issue reported to SoWN
- SoWN adds it to an area-based issues log.
- Keeps SoWN updated on progress
- SoWN to feedback on progress and outcomes to local Councillors and the Forum on a quarterly basis

This example had a particularly quick turn around!

After:

Resolved 03/10



Would you be interested in
becoming a Street Champion?



LONDON

Charing Cross

Embankment

Whitehall

Whitehall

Ferry Terminal (P)

Westminster

Lambeth

Waterloo East

Southwark

North Southwark

Southwark

Lambeth North

Elephant